



Welcome to XMission, Inverness Square!

XMission can't wait to bring faster-than-ever fiber Internet service to your home.



Hit the accelerator!

Starting on March 31st, XMission will upgrade your fiber Internet speeds from 50Mbps to 250Mbps! This means that you and your family can reliably work and educate remotely, stream entertainment, game, and much more without ever seeing slowdowns.

WHAT WE NEED FROM YOU



Check your router

Not all routers work well with faster Internet connections. Please verify that your router can handle Gigabit speeds. If you need to upgrade your router, XMission has a list of recommended equipment at xmission.com/equipment

TO ACTIVATE YOUR SERVICE

Please refer to the attached spreadsheet for information specific to your home. Please note these two important details:

1. If equipment upgrades are necessary

Yes listed beside your address indicates the need to upgrade equipment. Please call UTOPIA to schedule an upgrade as soon as possible.

UTOPIA Fiber

Phone: 801-613-3880

Hours: Monday–Thursday 8am–6pm

Friday 8am–5pm

Saturday 10am–4pm

No listed beside your address means you already have updated equipment that supports your new speed, and no upgrade is necessary.

2. Determine which port has XMission services

In order to switch your Internet service to XMission, unplug the Ethernet cable going into the UTOPIA Access Portal (AP) and plug it into a new port that has XMission services provisioned. Please refer to the attached spreadsheet to determine which port you need to plug into.

LOCAL SUPPORT WHENEVER YOU NEED IT

You can easily reach our 24/7 technical support team whenever you have a question or concern.

801-539-0852



chat.xmission.com



support@xmission.com



Interested in an upgrade?

XMission has package upgrades available, including even faster Internet connections and fully-featured home phones.

Gigabit upgrade: \$50 per month*

XMission Voice: starting at \$15 per month*

Solid phone service loaded with great features, plus free, unlimited local and nationwide long-distance (to anywhere in the contiguous 48 states)

* Inverness Square does not include this in residents' HOA fees.

This upgrade requires an XMission account. Please contact XMission for additional details.